

## **CurtisandClark.com Privacy Policy**

This website ("site") is owned by Curtis and Clark Energy Services, LLC. ("Curtis and Clark Energy Services, LLC," "us" or "we"). This Privacy Policy describes the privacy policy and security practices applicable for this site and is hereby incorporated by reference into the Terms of Use displayed on this site (collectively, the "Terms").

### **Security and Protection of Your Personally Identifiable Information**

We are committed to maintaining the security of Personally Identifiable Information (defined below) provided by you through this site. We take significant precautions to protect your Personally Identifiable Information both online and offline. Maintaining a high degree of confidence from you regarding the protection and secure transmission of your Personally Identifiable Information is very important to us. We have implemented a security policy to keep Personally Identifiable Information that is stored in our systems protected from unauthorized access..

### **Information Collected**

We collect information about you that is provided by you to us through the site or by other means, which may include, but not be limited to, information that can identify you as a specific individual ("Personally Identifiable Information"). Personally Identifiable Information may include, without limitation, your name, address, telephone numbers, email addresses, financial information, transaction and billing information, and/or other such information. We do not knowingly collect information from visitors under 18 years old.

### **Use of Personally Identifiable Information**

We will not sell, rent or provide your Personally Identifiable Information to unaffiliated third parties for commercial purposes that are not related to our business with you. Personally Identifiable Information collected about you may be used to: facilitate your orders or requests for services and products, including services and products which are provided by service providers other than us; provide customer support; facilitate dispute resolution and collections; enforce the Terms; verify your identity, credit or other information that you provide to us; protect the rights, property and/or personal safety of others; send notifications; promote our site, services and products, as well as other available services and products made available by third parties; respond to your questions or suggestions; improve the navigation or quality of our site or service; or as may be required by law. We may share information with service providers or other business affiliates with whom we conduct business in order to provide you with information about new products or services or other information that may be of interest to you. We may disclose Personally Identifiable Information to law enforcement authorities, government agencies, or other parties when provided with a subpoena, court order, or legal documentation of similar effect, or if in our reasonable discretion or good faith belief that the disclosure of such information is necessary to prevent imminent physical harm or financial loss to any person, or is necessary to report suspected illegal activity.

### **Links**

This site contains links to other sites or resources that are not owned or controlled by us. Please be aware that we are not responsible for the privacy practices of such other sites. We encourage

you to review the privacy statements of each site that collects Personally Identifiable Information. This Privacy Statement applies only to information collected through [curtisandclark.com](http://curtisandclark.com).

### **Cookies**

We may collect certain technical information about your computer each time you request a page while using this site. This information may include your IP address, operating system and web browser software (e.g., Mozilla Firefox or Internet Explorer). If your computer is enabled, we may automatically assign you a "cookie" (i.e., a tiny packet of identifying information passed between your browser and a website) each time you visit this site. This cookie does not contain any Personally Identifiable Information about you. You can choose at any time to not receive a cookie by enabling your web browser to refuse cookies or prompt you before accepting a cookie. Please be aware that by refusing to accept a cookie you will not be able to make optimal use of this site. We may use third-party advertising technology and cookies to serve ads when you visit websites upon which we advertise. In addition, we may use web beacons, provided by an ad serving partner, to help manage our online advertising. The information we collect and share through this technology is not Personally Identifiable Information.

### **Improving the Quality of Our Site**

We may collect information about your computer (IP address, operating system and web browser software) for the purpose of assessing the effectiveness of the content and traffic of this site. This data allows us to improve the quality of your visit by streamlining your ability to navigate this site. We do not track your IP address or collect information about your visits to other internet sites. Information about you and your use of this site may be aggregated with other information collected on this site or other sites or otherwise used in ways that do not personally identify you or constitute Personally Identifiable Information. This type of aggregated or statistical information may be used by us to improve the quality of this site or for other purposes that we may deem appropriate.

We reserve the right to modify or amend this Privacy Policy at any time and for any reason.

### **Contacting Us**

If you need help using this Site or have a question regarding the Terms of Use or the Privacy Policy, or the products and services offered by us, please contact us:

By Phone: 1-877-418-2237

By Email: [customerservice@curtisandclark.com](mailto:customerservice@curtisandclark.com)

By Mail: Curtis and Clark Energy Services, LLC  
3524 N.E. Stallings Dr., Nacogdoches, TX 75965.

Attention: Customer Service

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